

# The key differences between Backup Care and Care.com Membership

## Care@Work Backup Care

## Care.com Membership

<p><b>What is it</b></p>	<p>A certain amount of Backup Care days are allocated per year for children, adults or pets. Employers subsidize a portion of the care.</p>	<p>Unlimited access to Care.com's Premium Membership for employees to find solutions for their long-term care needs. Employees can post jobs and search for caregivers. Employees pay for the full cost of care.</p>
<p><b>When to use</b></p>	<p>For short-term care, when regular care isn't available.</p>	<p>For ongoing or long-term care needs.</p>
<p><b>Types of care available</b></p>	<p>Backup Care is available using our vetted network of in-center child care facilities and in-home caregivers for children and adults. Employees also have the option to use a go-to sitter or center in their Personal Network of caregivers.</p> <p>Child care: in-home and in-center</p> <p>Adult care: in-home only</p> <p>Pet care: in-home or in-center (Personal Network only)</p>	<p>Child care, senior care, pet care, tutoring, housekeeping, and more.</p>
<p><b>Screening, background checks and vetting</b></p>	<p>Our network of backup caregivers are vetted professionals that go through a rigorous screening process. Child care centers in our Backup Care network are licensed in accordance with applicable law. Visit <a href="https://care.com/careatwork/safetyfacts">care.com/careatwork/safetyfacts</a> for more information.</p> <p>If employees use a caregiver or center from their Personal Network, they are fully responsible for all vetting. Visit our Safety Center for guidelines on hiring safely, <a href="https://care.com/safety-center">care.com/safety-center</a>.</p>	<p>If a caregiver has a CareCheck symbol on their profile, it means they have completed a background check that includes:</p> <ul style="list-style-type: none"> <li>• Social Security Number trace</li> <li>• National Sex Offender Public Website search</li> <li>• Multi-jurisdictional criminal database search</li> <li>• Federal and county criminal records search based on 7 years of address history</li> </ul> <p>For more information visit: <a href="https://care.com/background-checks">care.com/background-checks</a>. When directly hiring a care provider or using a child care center, Care.com encourages employees to follow Care.com's hiring best practices on the Safety Center including requesting a recent background check. Visit <a href="https://care.com/safety-center">care.com/safety-center</a> for more information.</p>